

South Bristol Community Hospital

Welcome to the first edition of the South Bristol Community Hospital newsletter of 2009.

As well as updating you on the progress we have made since the summer, this issue gives a flavour of the new, improved services that will be at the new hospital when it opens next year and describes how people will be able to get to the new hospital.

Who's who at SBCH?

Services at South Bristol Community Hospital will be provided by several local providers:

- Bristol Community Health (the service provider organisation of NHS Bristol) will operate the in-patient wards, the urgent care service and the day assessment service (William Lloyd Day Unit). They will also run and manage the hospital overall.
- University Hospitals Bristol NHS Foundation Trust (which runs the Bristol General Hospital and the Bristol Royal Infirmary) will operate the day surgery, dental, diagnostic and outpatient services.
- Brisdoc will provide the GP out of hours service and the extended access GP surgery.

We will all work together to make sure that patients and visitors feel the hospital is run by one team.

Also in this issue...

- A picture of health - examples of how the new hospital services will improve services
- Dental services
- Travelling to the hospital
- How to contact us.

Progress on site and behind the scenes



Chief Executive of NHS Bristol, Deborah Evans (centre) along with Bristol South MP, Dawn Primarolo (right) and leader of Bristol City Council, Helen Holland (left) marked the 'sod cutting' ceremony in September as a major milestone for work on the Hengrove Park site of South Bristol Community Hospital. Construction work has begun on the hospital infrastructure, which will include safe routes for pedestrians and cyclists, drainage, sewerage, power and water to the building and widening of Whitchurch Lane.

South Bristol Community Hospital became nearer reality recently with business case approvals by NHS Bristol and then the Strategic Health Authority. Final sign off by the Department of Health is awaited in March. The business case describes how the hospital is still needed, affordable and achievable. Have a look on the website to see the summary of the business case with the November 2008 Board papers: www.bristolpct.nhs.uk/patients/bhsp/SBCH.

Planning for the hospital is now at a very detailed stage. Work is progressing to the point where we are specifying individual pieces of equipment to go into each room.

A picture of health

During 2010, we hope that patients will enjoy more local hospital services provided in new and improved ways.

These newsletters will show the difference to patients and carers in all the new services at south Bristol.

In the year 2010 – recovering from a stroke in South Bristol

Going into hospital from home

Mrs Smith lived in her own home independently in Hengrove. On the day Mrs Smith was admitted to the specialist stroke ward, the ward sister contacted a case manager from the Intermediate Care Case Management Team, to let the team know that she had been admitted. This team provides a range of services to help Mrs Smith have her care as close to home as possible, including a stay for rehabilitation in the new South Bristol Community Hospital.

Out of hospital to home

Mrs Smith responded well to all the investigations and treatments at the specialist unit at the BRI. With Mrs Smith's permission, her dedicated case manager discussed her on going needs with her family, the hospital staff and the community nurse and social worker who had been supporting her before she went into hospital.

Mrs Smith agreed that as she was still having physiotherapy and regular medicines and care given by the nurses, she may have some difficulty managing to look after herself at home straight away.

Instead, Mrs Smith was able to go to South Bristol Community Hospital which has staff skilled in working with people who have had a stroke. Family and friends living locally found it convenient to visit. Mrs Smith's case manager gave the healthcare professionals there all the information she had already collected with Mrs Smith to add to their rehabilitation assessment and plan. This

meant that Mrs Smith did not need to give the same information about her condition again.

After working with Mrs Smith for a day, SBCH staff set a date for her to be discharged to her own home, with continued support from community staff. Her case manager explained the on-going plan to Mrs Smith, her family, GP, community nurse and social worker.



Mrs Smith returned home with all the services she needed to continue her rehabilitation, and knew when and who to contact when she needed anything.

Let us know what you think!

This is how to get in touch. You can also leave a comment if you are visiting Bristol General Hospital.

Visitors to the Bristol General Hospital may have seen the display boards with information on the new hospital near the front entrance. There is a comments box and we invite anyone who has a comment, question or suggestion to pop it in the box.

We will respond to any queries in future newsletters and if possible, incorporate suggestions into the project (there is a response sheet with this newsletter).

Contact the SBCH project team

Contact Helen Barrett on 0117 900 2543, email: helen.barrett3@bristolpct.nhs.uk

Dental services at South Bristol

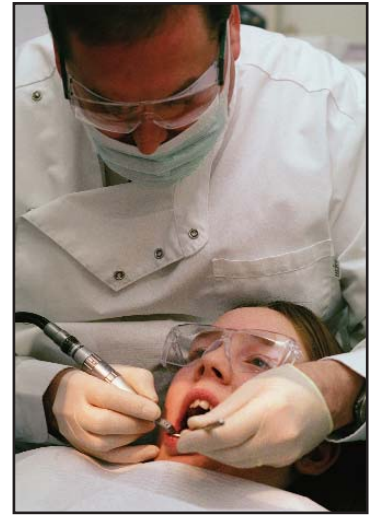
We are delighted to announce that the new South Bristol Community Hospital will also provide local people with dental services.

The will be run by the University of Bristol Dental Hospital, on a collaborative basis between NHS Bristol, the University Hospitals Bristol NHS Foundation Trust, and the University of Bristol.

A wide range of dental treatments, including urgent dental care, will be provided at the centre, for both local children and adults with specialist treatments at The Bristol Dental Hospital. Patients

will be able to book appointments themselves or they may be referred there by the dental helpline on 0845 120 6680 or the Out-of-Hours service (same number).

Free treatment will be provided by dental undergraduates and student dental hygienists /therapists from the University of Bristol Dental Hospital and School. Student treatments will be supervised at all times by a team of qualified dental surgeons who will rotate between the new dental outreach facility and the dental hospital and school. Outside of the university year, urgent and



on-going routine care will continue to be provided for patients by the resident qualified dental staff.

To find an NHS dentist, call the NHS Dental Helpline on 0845 120 6680, Monday to Friday 9am to 6pm.

Travelling to the hospital

How will local people be involved in developing travels plans for the hospital?

Bristol City Council (BCC) are leading the public transport work for Hengrove Park as SBCH is one of three other major developments on the Council owned site (Healthplex, City of Bristol College and Computershare).

BCC will be working on a draft transport framework for the site and local people will be able to comment soon. We and BCC will keep people informed of transport developments through this and the Hengrove Park newsletter.

How will patients, staff and visitors get to the hospital?

The hospital team is committed to sustainable transport and our travel plan for the development sets out how we will encourage staff, patients and visitors to use alternative ways of getting there where possible.

As an organisation, Bristol Community Health will actively support a greener environment in promoting other transport types for both staff and patients.

We are considering car parking and all that is associated with this, for example, the over-arching costs, patient and staff charges, security...etc.

Public transport – there will be new and extended bus routes to the hospital, as well as an Express route into the city centre. It will be important to make sure that bus routes run to all areas people may need to travel from, including those areas of South Bristol currently not well served by bus routes.

Community Transport – Community transport offers a good alternative to patients and visitors who may not qualify for ambulance transport. Travel Bristol (Bristol Community Transport, CATT bus, Mede Sprint etc) are putting forward a proposal to include SBCH .

HUBS bus – The Hospital and University shuttle bus which currently runs between the Bristol General Hospital and the BRI/St Michaels is looking to include a route to SBCH.

Car parking – The hospital will have a car park for use by patients, visitors and staff. It will have 215 spaces in total - with spaces for disabled users and short stay/drop off points.

