

## Quarterly Staff Briefing

# Better Health Services in Bristol, North Somerset and South Gloucestershire



April 2008 Issue One

### Introduction

#### Programme Vision

The Bristol Health Services Plan (BHSP) is a programme to re-develop and transform health services and facilities for the population of Bristol, North Somerset and South Gloucestershire (BNSSG) between 2005 and 2013. The BHSP programme will review existing services, design new services and will develop new facilities and premises.

The vision of the Service Design Programme that

supports the BHSP, is to design and deliver high quality, safe and effective health services based on the agreed clinical strategy, also known as the BHSP model of care.

Implementing the clinical strategy will involve designing changes to the way health care is currently provided. The BNSSG health community aims to design new health services that:

- Respond to the health needs of local populations
- Improve health and health outcomes
- Provide personalised and accessible care
- Are patient focused
- Provide a positive experience
- Establish integrated care pathways

## First Service Development Groups established

The approach to designing and developing new services will be through service development groups. They will include the involvement and expertise of clinicians, managers, public health specialists, service users, carers and patient representative organisations.

Commissioners, providers and patient and public stakeholders will work together to re-design care.

The first phase of service development groups are being established in 11 areas. The design areas are detailed in this briefing together with the leadership arrangements for each group.

Staff across the health community who may wish to be involved either formally or informally in any service development group can contact Helen England as below.

## BHSP Model of Care

The objective of the model of care is to deliver a new health system for BNSSG characterised by:

- A strengthened primary care system
- Integrated rehabilitation services
- A range of specialist teams combining hospital and community expertise
- A comprehensive urgent care network
- An emergency/acute assessment and treatment service
- A strengthened critical care team
- Flexible inpatient services
- A systematic planned surgical service
- A community based health and social Children's service
- Rapid response diagnostic services
- Responsive support services.

## NHS Next Stage Review

The recommendations contained within the NHS Next Stage Review interim and final reports will help to inform and shape the work of the Service Development Groups and the Service Design Programme as a whole. The work to develop a care pathway for the management of acute stroke and acute myocardial infarction will be taken forward over the next few

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To find out more please contact Helen England, programme manager, on 0117 900 3417, email [helen.England@bristol.pct.nhs.uk](mailto:helen.England@bristol.pct.nhs.uk)

## Clinical and Managerial Leads

Each service development group will have a clinical and managerial lead. The confirmed leads are:

### **Cardiac**

Dr Richard Berkley (C)  
Rachel Holmes (M)

### **End of Life Care**

Dr Carole Dacombe (C)  
Kate Hulme (M)

### **Cancer**

Dr Catherine Maytum (C)  
Eithne Burt (M)

### **Children:**

Clinical Lead vacant  
Inge Shepherd (M)

### **Sexual Health:**

Dr John MacLeod  
Eithne Burt

### **Rehabilitation**

Dr Tony Fielding (C)  
Richard Lyle (M)

### **Mental Health**

Dr Malcolm Price (C)  
Managerial Lead tbc

### **Elective Care**

Dr Peter Goyder (C)  
Adwoa Webber (M)

### **Urgent Care**

Dr Stephen Rawstone (C)  
Jeanette George (M)

### **Respiratory**

Dr Mike Rossdale (C)  
Kate Hulme (M)

### **Diabetes**

Shelley Mitchell  
Martin Howard (M)

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months so that a health community wide proposal is in place at the time of the NHS 60th anniversary in July.

## Involving People

Each service development group will provide opportunities for people who use services and their carers to help shape future services. Please contact Helen England (as listed on page one) for further details.

## How to get involved

Staff can get involved through:

1. membership of a service development group.
2. draft pathways and models of care will be available for wider staff groups to review and give their views.